



## Privacy Policy

The Richards Bay Clean Air Association (RBCAA) recognises the importance of protecting your personal information and, as such, subscribes to the principles outlined in the Protection of Personal Information Act 4/2013 that govern your right to having your personal information kept private.

RBCAA defines personal information as any information specifically about yourself that you provide us via the internet or any other channel, electronically and manually.

This includes but is not limited to personal data provided to us telephonically, electronically or in manual form. RBCAA has the highest regard for the privacy of its members of the public served and will use personal information only as applicable in the normal course of business to provide the information and services to you and to address complaints or requests received.

RBCAA will also use this information to identify you positively when you contact us.

RBCAA does not, and will not, sell or provide personal information to third parties for independent use.

We may, however, share personal information with third parties in order to investigate complaints or queries received. However, our third parties are also restricted to use any information for any other purpose than directed by yourself.

We value the information you entrust to us and will, therefore, take reasonable steps to protect your personal information from loss, misuse, and unauthorised alteration.

The information received by all members of the public is stored in databases with built-in safeguards to ensure the privacy and confidentiality of the information.

RBCAA uses state-of-the-art technology and encryption to prevent any unauthorised access to your personal information when you register or transact on our website.

When you use the online services or facilities provided by us, access your personal information or online queries, we will ensure that the information is only used and shared for the purpose of investigating complaints/queries.

Should you have any queries in relation to your personal information, please contact the Information Officer on 083 515 2384.

A handwritten signature in black ink, appearing to read 'Sandy Camminga', is written over a horizontal line.

Sandy Camminga  
RBCAA MANCO Chairperson

A handwritten signature in black ink, appearing to read 'Candice Webb', is written over a horizontal line.

Candice Webb  
RBCAA Managing Director

Richards Bay, 2025-08-21